

AMENDMENT UNDER 37 C.F.R. 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 2453  
PATENT  
Application 10/748,955  
Attorney Docket 2001-0341 (1014-045)

**A M E N D M E N T S**

**AMENDMENTS TO THE CLAIMS**

1. (Currently Amended) A method, comprising:

in response to an user's request for at least one service relating to a service provider's network, providing an agent for installation on the user's premises and for coupling to the service provider's network via a physical connection;

automatically detecting at the agent an installation of a communications device to a local network coupled to the agent, the communications device being a telephone lacking a display, the plurality of user-selectable service options related to non-visual user interface services;

automatically offering via the communications device a plurality of user-selectable service options relating to the service provider's network and relating to at least one capability of the communications device, the at least one capability detected by the agent; and

in response to a selection of at least one service option from the plurality of service options, providing via the agent a user connection address.

2. (Currently Amended) The method of claim 1, further comprising:

receiving the user's request for at least one service relating to the service provider's network, the communications device being a telephone lacking a display, the plurality of user-selectable service options related to non-visual user interface services, the non-visual user interface services comprising spoken command services for caller ID.

3. (Original) The method of claim 1, further comprising:

coupling the agent to the service provider's network.

**AMENDMENT UNDER 37 C.F.R. 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 2453  
PATENT  
Application 10/748,955  
Attorney Docket 2001-0341 (1014-045)**

4. (Previously Presented) The method of claim 1, further comprising:  
before registration of the communications device with the service provider's network, detecting the at least one capability of the communications device, the plurality of user-selectable service options comprising downloading an updated user manual.
5. (Previously Presented) The method of claim 1, further comprising:  
registering the communications device with the service provider's network, the communications device being a telephone coupled to the service provider's network via a cable modem, the plurality of user-selectable service options comprising a competitive local exchange carrier telephone service.
6. (Original) The method of claim 1, further comprising:  
accounting for a service provided to the communications device via the service provider's network.
7. (Original) The method of claim 1, wherein the physical connection comprises a cable modem.
8. (Original) The method of claim 1, wherein the physical connection comprises a DSL modem.
9. (Original) The method of claim 1, wherein the physical connection comprises a telephone modem.
10. (Original) The method of claim 1, wherein the physical connection comprises a wireless modem.

**AMENDMENT UNDER 37 C.F.R. 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 2453  
PATENT  
Application 10/748,955  
Attorney Docket 2001-0341 (1014-045)**

11. (Original) The method of claim 1, wherein the physical connection comprises an optical fiber connection.
12. (Original) The method of claim 1, wherein the physical connection comprises a free-space optics connection.
13. (Original) The method of claim 1, wherein the communications device is a computer.
14. (Previously Presented) The method of claim 1, wherein the communications device is a telephone lacking a display, the plurality of user-selectable service options related to non-visual user interface services, the non-visual user interface services comprising push-button services for caller ID.
15. (Original) The method of claim 1, wherein the communications device is a multimedia device.
16. (Original) The method of claim 1, wherein the user connection address is a telephone number.
17. (Original) The method of claim 1, wherein the user connection address is an e-mail address.
18. (Original) The method of claim 1, wherein the user connection address is an IP address.
19. (Currently Amended) A memory device comprising instructions for activities comprising:  
in response to an user's request for at least one service relating to a service provider's network, providing an agent for installation on the user's premises and for

AMENDMENT UNDER 37 C.F.R. 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 2453  
PATENT  
Application 10/748,955  
Attorney Docket 2001-0341 (1014-045)

coupling to the service provider's network via a physical connection;  
automatically detecting at the agent an installation of a communications device to a local network coupled to the agent, the communications device being a telephone lacking a display, the plurality of user-selectable service options related to non-visual user interface services;  
automatically offering via the communications device a plurality of user-selectable service options relating to the service provider's network and relating to at least one capability of the communications device, the at least one capability detected by the agent; and  
in response to a selection of at least one service option from the plurality of service options, providing via the agent a user connection address.

20. (Currently Amended) A system comprising:

an agent provided in response to an user's request for at least one service relating to a service provider's network, said agent provided for installation on the user's premises and for coupling to the service provider's network via a physical connection, said agent comprising a detector adapted to automatically detect an installation of an communications device on a local network coupled to said agent, the communications device being a telephone lacking a display, the plurality of user-selectable service options related to non-visual user interface services; and

a user interface adapted to automatically offer via the communications device a plurality of user-selectable service options relating to the service provider's network, a selection of at least one user-selectable service option from the plurality of user-selectable service options automatically transmitted via said agent to the service provider's network and resulting in the provision via said agent of a user connection address.